

**Account 065-3471-00. ATTN Tiffany**

---

**From** petermcg1@aol.com <petermcg1@aol.com>  
**Date** Thu 5/21/2026 12:09 PM  
**To** CVWater <cvwater@crestlinevillagewaterca.gov>

Account 065-3471-00

24680 Lake Drive, Crestline

Mike and Andrew were at my home today because of extraordinary water usage, that your system caught.

I am in Africa now, and just got off the phone with Andrew.

Andrew was a tremendously bright and helpful hero for us today.

I'm writing this email to commend your agency for monitoring water usage and to pass on how impressed I am with Andrew, his helpful and patient demeanor, his patience and his expertise.

He diagnosed the problem.

I'm sorry that a senior citizen watching the house left a garden hose running. I am personally very water conservative and I'm sorry for the wasted water.

With appreciation to you and your agency,

Peter McGugan